



YOUR #1 CHOICE FOR WASH & WEAR WIGS

CLIENT RETURN FORM

Returned merchandise must be received by Godiva's Secret Wigs within 14 days of receiving your order. All returned merchandise must not be used, worn, damaged, or altered in any way and the original tag must be attached. We reserve the right to refuse your request if we feel these conditions have not been met.

Return Options

We want you to love the merchandise that you receive from Godiva's Secret Wigs! If for any reason you are not completely satisfied with the style or color that you chose, you have TWO options:

Option 1: **STORE CREDIT** for the purchase price paid. No restocking fee. Once your store credit is processed, it will be available on your Godiva's Secret Wigs account and can be applied toward your next purchase. Shipping and handling fees are not credited.

Option 2: **REFUND** of the purchase price paid less a \$15.00 restocking for all Wigs and Top Pieces and 15% for all other items. Shipping and handling fees are non-refundable.

Return Instructions

In order for your return to be processed, you must submit a "Return Request" from your Godiva's Secret Wigs account at www.GodivasSecretWigs.com.

1. Click "Sign In" and enter your email and password to login to your account
2. Go to "My Account" and click on "Completed Orders" then click on "Return Items"
3. Complete this section and when you're finished click on "Submit Return Request"

Please send your package back in a sturdy box, including this form and a copy of your invoice. We recommend a shipping method that includes insurance and a tracking number to ensure a documented delivery. Please allow up to 5 business days for your return to be processed.

Return Merchandise to:

Godiva's Secret Wigs
Attn: Returns Dept.
7335 Topanga Canyon Blvd. #220
Canoga Park, CA 91303

Please complete the information below in order to properly process your return.

Name: _____ Order #: _____ Phone #: _____

I would like a Store Credit

I would like a Refund less the restocking fee

Any questions, call Toll Free
(877) 567-9447