



Consultant Terms

Thanks for choosing Godiva's Secret Wigs and becoming a Godiva's Secret Wigs Consultant! We're excited to provide you with the highest quality wash & wear wigs and accessories! Your signature below means that you are at least 18 years of age and have read and agree to all of the terms set forth below (the "Terms"). If you have any questions, feel free to contact us by email at Info@GodivasSecretWigs.com or call (877) 567-9447.

1. To become a "Consultant" You Must:

- a. Agree to and deliver a signed copy of these Terms to us by fax, email or mail (see Sending Information at the end of these Terms).
- b. Purchase the All Inclusive Starter Kit, priced at \$299 (as described online) and select and purchase your opening order of wigs. This initial wig order is discounted at 50% under the Godiva's Secret Wigs suggested retail prices (USD) and must be a minimum of four (4) wigs.

All additional purchases will be discounted as follows:

- * 50% off any wigs ordered through GodivasSecretWigs.com.
 - * 40% off any wigs ordered by phone, fax or email.
 - * 30-50% off any miscellaneous items, including hair pieces, hair loss items, and accessories.
- Discount based on applicable item and quantity.

*The All Inclusive Starter Kit is non-returnable and non-refundable.

2. Pricing and Discounts:

The products you receive from Godiva's Secret Wigs are priced consistently with the products we sell on our website and in our stores. To maintain the high quality of our brand, we recommend that you use the suggested retail prices. When meeting clients, you may offer any discounts you choose. If you choose to advertise through social media (Facebook, YouTube, etc.), websites (your own or others), or written publications, you may only offer up to a 10% discount on wigs and hair pieces. Occasionally, Godiva's Secret Wigs promotes client savings over 10%. During these promotions, you may choose to offer such discounts to your clients, but only during the exact dates of our promotions and not to exceed the discount being offered by us. Additionally, the word "discount" may not be used in any writings that promote or reference in any way Godiva's Secret Wigs.

3. Marketing Your Business & Use of Godiva's Secret Wigs' Promotional Materials:

While you are an active Consultant (see Sections 7 & 8 below), we encourage you to use our name, logo, photos and videos as you advertise your business. You may use these on any social media, websites and written literature, including but not limited to Facebook, YouTube, Twitter, Pinterest, Instagram and WordPress. You may **not** copy our wording or descriptions, but please use them as ideas to create your own verbiage. You may not modify or alter in any way our logo, photos, videos, or other promotional material without our prior written consent.

4. Confidential Training Information:

All training information and trade secrets communicated to a Consultant by Godiva's Secret Wigs are confidential, including without limitation written, verbal and digital communications.

5. Payment Required:

Godiva's Secret Wigs orders will only be processed after full payment has been received and cleared. Visa, MasterCard, American Express and PayPal are considered instant payment systems and are considered cleared upon receipt.

6. Option to Make Changes:

Godiva's Secret Wigs has the option to change retail prices, Consultant discounts and terms, shipping & handling rates and active status requirements at any time and will give Consultant at least ten (10) days' prior notice via email of any such changes.

7. Termination:

If you decide you no longer want to be a Consultant, you must email Info@GodivasSecretWigs.com at least 2 weeks prior to termination, at which time we will email you the Termination Agreement. Please refer to Section 3 above- Marketing Your Business, as a reminder of what Godiva's Secret Wigs materials you need to remove and are no longer authorized to use. Once you are terminated, you may no longer sell any products or services using the Godiva's Secret Wigs brand name. In addition, if you do not comply with any part of our agreement, Godiva's Secret Wigs has the right to terminate these Terms immediately, at which point you must remove and cease use of all Godiva's Secret Wigs materials.

8. Inactivity:

If a Consultant does not make a purchase from Godiva's Secret Wigs for 12 consecutive months, she/he will no longer be considered a Consultant and these Terms will become null and void. If a previous Consultant would like to continue selling our product at a later date, they will have to accept and agree to these Terms at that time.

9. Shipping Terms:

Godiva's Secret Wigs will only ship Consultant orders directly to the applicable Consultant. We are not able to offer drop-shipping.

10. Slight Variations:

At Godiva's Secret Wigs, each wig is created using a specific pattern; however, the wigs are made and put together using human hands combined with a machine, which means that they may have a slight variation in thickness or length. These variations are nearly undetectable, but are still possible. Each wig is hand-made and unique. However, if you feel that you have received a defective item, you must contact Godiva's Secret Wigs immediately and we will give you further instruction.

11. Promotions:

Unless specified "Consultant Promo," any promotions advertised through email, website, Facebook, YouTube or other means are not to be used by Consultants. Using a promotion that is not designated "Consultant Promo" will only delay the shipment of your order. In the event that an order is placed using an unauthorized promotional code, we will contact you to collect the promotional discount amount.

12. Returns and Exchanges:

Due to the sensitive nature of our products, Godiva's Secret Wigs has a strict no-refund, credit-only return policy. Please inspect each order item as soon as you receive it. If you are not completely satisfied with the styles or colors that you chose, you may return any item within 14 days of receipt in accordance with the Guidelines and Instructions directly below. After 14 days, we will not accept returns or exchanges.

a. Guidelines and Instructions for Returns and Exchanges

Product(s) must be in its original packaging, must not have been worn, damaged or altered in any way and the original tag must be attached. We reserve the right to refuse your request if we feel these conditions have not been met. Please send your package, including the Return Form and copy of your receipt, via a prepaid, insured, traceable shipping method to ensure a safe and documented return.

*A \$20 Restocking Fee will be charged for each wig that is returned, and a 20% Restocking Fee will be charged for all other items that are returned.

*Shipping and handling fees can not be credited.

*You can return merchandise for a Godiva’s Secret Store Credit, to be used on your next order. We do NOT offer refunds.

*You may exchange up to 3 wigs in your Opening Order without a restocking fee! These wigs must be sent back within 14 days of receiving your first order.

Send Product Returns and Exchanges to:

Godiva’s Secret Wigs
Attn: Returns Dept.
7335 Topanga Canyon Blvd. #220
Canoga Park, CA 91303

13. DISCLAIMER:

YOU ACKNOWLEDGE THAT THE SITE, SERVICES AND PRODUCTS AVAILABLE THROUGH GODIVA’S SECRET WIGS ARE PROVIDED "AS IS, AS AVAILABLE" WITHOUT ANY WARRANTY OF ANY KIND. GODIVA’S SECRET WIGS HEREBY DISCLAIMS ALL WARRANTIES (EXPRESS, IMPLIED, STATUTORY OR OTHERWISE).

14. LIMITATION OF LIABILITY:

GODIVA'S SECRET WIGS’ ENTIRE LIABILITY AND YOUR EXCLUSIVE REMEDY WITH RESPECT TO ANY USE OF OUR SITE SERVICES AND/OR PRODUCT IS THE CANCELLATION OF YOUR CONSULTANT STATUS AND ACCOUNT. IN NO EVENT SHALL GODIVA'S SECRET WIGS’ LIABILITY TO YOU EXCEED THE GREATER OF FIFTY DOLLARS (\$50.00) OR ANY AMOUNTS ACTUALLY PAID BY YOU TO GODVIA’S SECRET WIGS FOR THE PRODUCTS OR SERVICES IN DISPUTE.

I have read and understand each policy above and agree to and accept these Terms as of the date set forth below (“Effective Date”).

Sign: _____

Date: _____

Print: _____

SENDING INFORMATION

Please send a signed copy of these Terms via one of the following methods:

Fax: (818) 340-9446

Email: Info@GodivasSecretWigs.com

Mail: Godiva’s Secret Wigs
7335 Topanga Canyon Blvd. #220
Canoga Park, CA 91303